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Apollo Hospitals Dhaka accredited by JCI for quality of healthcare

Apollo Hospitals Dhaka (AHD) has achieved prestigious accreditation from Joint Commission International (JCI), the worldwide leader in improving the quality of healthcare for the first time in Bangladesh.

With this accreditation AHD confirms its standing with other JCI accredited hospitals in South Asian and South East Asian countries which include: Thailand, Singapore, Malaysia and India among others.

Officials of AHD said this yesterday at a "Meet the Media" programme at the auditorium of AHD.

Joint Commission International's on-site evaluation of AHD occurred in September 2007 and was conducted by a team of international healthcare experts, including a doctor and an administrator.

"Healthcare organisations around the world want to create environments that focus on quality, safety and continuous improvement", said Karen Timmons, Chief Executive Officer (CEO) of JCI. "Accreditation meets this demand by stimulating continuous systematic improvements in an organisation's performance and the outcomes of patient care. The community should be proud that AHD has made a commitment to quality and safety."

Among others, Dr Ed L Hansen, Chief Executive Officer, Dr GVJ Prabhakar, General Manager-



Operations, Dr Lutful Aziz- Consultant- Anaesthesia, Ms Malka Shamrose, Director of Business Development of Apollo Hospitals Dhaka are addressed at the meet the media.

Dr Ed L Hansen, Chief Executive Officer (CEO) of AHD said, "We sought accreditation because we want to provide the best care possible for our patients." He also said, "Earning accreditation from JCI is another step of excellence." He noted that accreditation only through collaboration among all organisation staff members.

In addition he mentioned that providing high quality care is a team effort and one that give employees a feeling of prestige to work in an accredited organisation.

JCI is a US based accreditation body dedicated to improving the quality of healthcare through voluntary accreditation. It's uniform, high standards for patients care and safety, are designed to be adaptable to local needs thus accommodating legal, religious and cultural factors within a country.

Standards focus on the areas that most directly impact patient care. These include access to care, assessment of patient, infection control, patient and family rights and education. JCI standards also address facility management and safety, staff qualifications, quality improvement, organisational leadership, and information management.